



**National Fuel**<sup>®</sup>  
**fuel for thought**

[www.NationalFuelForThought.com](http://www.NationalFuelForThought.com)

If you have a billing question, problem or request,  
please call us Monday through Friday, 7am to 6pm.

Buffalo, NY area: (716) 686-6123

All other areas: (800) 365-3234

For gas emergencies, call 1-800-444-3130  
24 hours a day, 7 days a week.



**You'd be amazed  
at what you can save.**

*Rebates are still available!*





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## The Conservation Incentive Program. Serious fuel for thought.

### Rebates can save you hundreds of dollars.

The National Fuel Conservation Incentive Program is still offering residential and small non-residential customers in National Fuel's western New York service area a number of money-saving rebates when you buy an Energy Star<sup>®</sup>-rated programmable thermostat or replace specified appliances with new, energy-efficient models. Residential customer rebates available regardless of income or energy usage.

### Apply for rebates on select natural gas appliances.

| Appliance                 | Minimum Required Efficiency     | Your Rebate! |
|---------------------------|---------------------------------|--------------|
| Hot Air Furnace           | 90% AFUE*                       | \$300        |
| Hot Water Boiler          | 85% AFUE                        | \$400        |
| Steam Boiler              | 81% AFUE                        | \$200        |
| Programmable Thermostat   | Energy Star <sup>®</sup> -rated | \$25         |
| Storage Tank Water Heater | 0.61 EF**                       | \$150        |
| Tankless Water Heater     | 0.78 EF                         | \$350        |

\* Annual Fuel Utilization Efficiency \*\* Energy Factor

**Please Note: space and water heating appliances must be installed by a contractor.** Contractors must be able to supply one of the following: Federal ID number, a Certificate of Insurance or a Business Certificate showing their company's name and address in order for the rebate application to be considered complete.

### Rebates available for qualifying equipment purchased on or after November 1, 2007 only.

If you've submitted a rebate application and have questions about that application, call (toll free) **1-877-285-7824**.

[www.NationalFuelForThought.com](http://www.NationalFuelForThought.com)

**Small non-residential customers** whose facilities use less than 12,000 Mcf (thousand cubic feet) of natural gas per year are also eligible. Non-residential rebates can be up to 50% of the incremental equipment and installation costs, up to \$25,000 and are determined case-by-case.

Call **1-866-697-3732** or visit [www.nyserda.org](http://www.nyserda.org) for more information.

### You'd be amazed at what you can save.

Your older furnace could be using approximately 20% more fuel than a new, high efficiency furnace. And an old water heater could be just as inefficient.

You could potentially save even more by having your entire home evaluated with the *Home Performance with ENERGY STAR<sup>®</sup>* Program. With this program, you'll receive an energy usage assessment and a cost estimate for the suggested upgrades. Visit [www.getenergysmart.org](http://www.getenergysmart.org) for details.

### Saving natural gas helps save the environment, too.

When you conserve natural gas, you not only help your pocketbook, you reduce emissions further, making the air cleaner for everyone. And that's something that will help your children, their children, and generations to come.

### So why is National Fuel helping you use less natural gas?

By law, the costs of natural gas are passed along without mark-up. The price you pay is set in the energy marketplace where the forces of supply and demand affect prices most.

National Fuel's **Conservation Incentive Program** is the first of its kind in New York State. Designed so that, with others like it, utilities and their customers can partner on ways to use less energy, helping bring balance back to the marketplace and lowering the price we all pay for the energy we use.

The National Fuel **Conservation Incentive Program** also includes a number of other ways for you to save through energy efficiency, including initiatives specifically designed to assist lower income households. For complete details, visit [www.NationalFuelForThought.com](http://www.NationalFuelForThought.com) or call **1-800-365-3234**.