



Rebates are available for existing single-family homes, multi-family homes, condominiums and mobile homes. New construction is also eligible for this program.

## HOW TO APPLY

1. **Complete and sign** the Rebate Application Form on Pages 3, 4 and 5. Be sure to read the Terms and Conditions on the last page of this form. **Mail** the completed form along with a copy of a recent **National Fuel bill\* (or third-party supplier bill with National Fuel Gas account number indicated)** and **paid receipt(s)/proof of purchase** (see Proof of Purchase Requirements below) to:

**National Fuel Rebates**  
**P.O. Box 2528**  
**Manchester, CT 06045**

\*Rental property owners are not required to provide a copy of tenant's National Fuel bill.

2. Qualifying product(s) must be purchased new and installed no earlier than **January 1, 2024** to be eligible for a rebate. Please refer to the 'Rebate Application Form' for qualifying product requirements. Qualifying product(s) must be installed prior to submitting a rebate application.
3. Your application must be postmarked by **March 31, 2025** to receive a rebate.

**All applications are processed on a first-come first-served basis, based upon the date received. INCOMPLETE APPLICATIONS CANNOT BE PROCESSED. Resubmitted information/documentation will be processed on a first-come, first-served basis, based upon the new receipt date.**

4. **KEEP A COPY** of all mailed forms and required documents (including receipts) for your records.
5. Be prepared to participate in any required verification of installation(s). National Fuel may verify the energy-efficient product(s), customer eligibility and installation prior to payment of rebate.
6. If all program requirements are met, a rebate check will generally be mailed within 8-12 weeks, unless your application is selected for verification, which may take additional time.

### PROOF OF PURCHASE REQUIREMENTS

All products (except gas clothes dryers) must be installed using a licensed contractor or a contractor that can supply you with either a Federal ID number, **or** a Certificate of Insurance **or** a Business Certificate. **All products must be purchased as new and installed prior to submitting your completed forms and other required documentation.**

**Proof of Purchase for furnaces, boilers, water heaters, tune-up services, and Wi-Fi thermostats must include the following information:**

**Paid invoice or receipt(s)** indicating the Retailer/Contractor name, business address, phone and one of the following: Federal ID (tax) number, Certificate of Insurance, or Business Certificate. The paid invoice from the contractor should contain an itemized description of each product, including:

- a. Manufacturer, and **complete model number of equipment replaced and installed.**
- b. AFUE (efficiency) rating for natural gas furnace or boiler.
- c. UEF (Uniform Energy Factor) or EF (Energy Factor) rating for natural gas tank and tankless water heaters.
- d. Product installation date.
- e. SEER and AHRI number for air source heat pump if applying for enhanced furnace incentive.

Proof of purchase for an ENERGY STAR®-labeled gas clothes dryer must indicate retailer information, manufacturer and complete model number.

## REBATE PROGRAM CHECKLIST

We appreciate your participation in our Conservation Incentive Program. In order to ensure proper processing of your rebate, please:

- Note that rebates are available for customers in National Fuel's Western New York service territory only.
- Note that new construction is eligible for this program.
- Note that all products, **including thermostats**, must be installed using a licensed contractor, **or** a contractor that can supply you with either a Federal ID number, **or** a Certificate of Insurance **or** a Business Certificate. The only exception to this is an ENERGY STAR®-labeled gas clothes dryer installation.
- Note that if you had an electric air source heat pump (ASHP) installed with your furnace in lieu of a traditional air conditioning system (A/C), you will be eligible for the enhanced furnace rebate. **An ASHP has the ability to both cool and heat your home, while a traditional A/C cannot. Contractor must include make, model, SEER, and AHRI number for heat pump on invoice in order to qualify.**
- Note that tune-up service rebates are limited to one tune-up service per unit per year. If your home or rental property has more than one furnace or boiler, an application must be submitted for each individual natural gas meter. If there are two furnaces or boilers connected to one single gas meter, the make and model of both units must be clearly indicated on both the application and the invoice.
- Complete, sign and enclose the Rebate Application Form on Pages 3 and 4. **INCOMPLETE APPLICATIONS CANNOT BE PROCESSED.** Resubmitted Information documentation will be processed on a first-come, first-served basis, based upon the new receipt date.
- Include a copy of a recent National Fuel bill (or third-party supplier bill with National Fuel Gas account number indicated), and a paid receipt/proof of purchase document that lists purchase date(s), as well as manufacturer, model number, and Efficiency Rating (AFUE, UEF). **See Proof of Purchase Requirements on Page 1.**
- Your application must be postmarked by **March 31, 2025** to receive a rebate.
- Rental Property owners please note:**
  1. When you have purchased and installed a qualified conservation measure in a rental property, proof of ownership (such as a copy of a recent tax bill) must be provided. The address shown on the proof of ownership must match the install address listed on the Rebate Application Form.
  2. **Rental property owners are not required to provide tenant's gas account number.**
- Keep a copy of all submitted documents for your records.

Questions? Call toll-free at 1-877-285-7824.



### Residential Rebate Application Form CIP Year 17 – Effective January 1, 2024

Please complete and sign this form and include proof of purchase documents.

#### REQUIRED CUSTOMER INFORMATION

National Fuel Account # (located on NFG or third-party supplier bill) □□□□□□□□ – □□

**Select one:** I would prefer to receive my incentive as a  Check (default if no selection is made)  Prepaid Card

Is this for a rental property?  Yes  No Note: Rental property owners are not required to provide tenant's gas account number.

Is this a new build?  Yes  No If yes, what builder? \_\_\_\_\_

First and Last Name (as it appears on National Fuel bill)

Install Address Apt. # City State Zip Code

Payee First and Last Name (if different from above)

Mailing Address (if different from above) Apt. # City State Zip Code

(Area Code) **Daytime Telephone** **Email Address**

Contractor's Name Contractor Telephone

Contractor's Address Apt. # City State Zip Code

Is this a fuel conversion  Yes  No If yes, from what fuel type? \_\_\_\_\_

#### Space Heating

Measure	New Equipment Installed		Old Equipment Replaced	Rebate Total (A x B)
	Quantity Purchased (A)	Rebate Amount (B)		
Forced Air Furnace with ECM plus 15 SEER Heat Pump* <b>Minimum AFUE (Efficiency) 95%</b>	_____ Unit(s)	<b>\$1,350/Unit Furnace:</b>	<b>Furnace:</b>	\$ _____
		Brand/Make: _____ Model #: _____ Date Installed: _____ Efficiency %: _____ Input (btu/hr): _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	
		<b>Heat Pump:</b>	<b>Heat Pump: (If Applicable)</b>	\$ _____
		Brand/Make: _____ Model #: _____ Date Installed: _____ SEER: _____ AHRI #: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ SEER: _____ AHRI #: _____	

**Form continues next page**

\*Refer to the 4th note on page 2 to confirm if your installation qualifies for an enhanced furnace incentive.



Space Heating (Continued)				
Measure	New Equipment Installed		Old Equipment Replaced	Rebate Total (A x B)
	Quantity Purchased (A)	Rebate Amount (B)		
Forced Air Furnace with ECM <b>Minimum AFUE (Efficiency) 95%</b>	_____ Unit(s)	<b>\$150/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____ Efficiency %: _____ Input (btu/hr): _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	\$ _____
Hot Water Boiler <b>Minimum AFUE (Efficiency) 90%</b>	_____ Unit(s)	<b>\$300/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____ Efficiency %: _____ Input (btu/hr): _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	\$ _____
Hot Water Boiler & Water Heating (Combi Boiler) <b>Minimum AFUE (Efficiency) 90%</b>	_____ Unit(s)	<b>\$400/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____ Efficiency %: _____ Input (btu/hr): _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	\$ _____
Furnace Tune-Up Service <b>One tune-up service per furnace per year</b>	_____ Unit(s)	<b>\$50/Unit</b>	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	\$ _____
Boiler Tune-Up Service <b>One tune-up service per boiler per year</b>	_____ Unit(s)	<b>\$50/Unit</b>	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Efficiency %: _____ Input (btu/hr): _____	\$ _____

*Form continues next page*



Water Heating				
Measure	New Equipment Installed		Old Equipment Replaced	Rebate Total (A x B)
	Quantity Purchased (A)	Rebate Amount (B)		
Storage Tank Water Heater (55 gallons or less) <b>Minimum UEF* 0.64</b>	_____ Unit(s)	<b>\$50/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____ UEF: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Energy Factor: _____	\$ _____
Tankless Water Heater <b>Minimum UEF* 0.87</b>	_____ Unit(s)	<b>\$100/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____ UEF: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____ Energy Factor: _____	\$ _____

\*Uniform Energy Factor \*\*Energy Factor

Controls				
Measure	New Equipment Installed		Old Equipment Replaced	Rebate Total (A x B)
	Quantity Purchased (A)	Rebate Amount (B)		
Wi-Fi Thermostat	_____ Unit(s)	<b>\$75/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____	\$ _____
ENERGY STAR®-Labeled <b>Gas Clothes Dryer</b>	_____ Unit(s)	<b>\$50/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____	\$ _____
Boiler Reset Controls <b>Minimum Efficiency - N/A</b>	_____ Unit(s)	<b>\$50/Unit</b> Brand/Make: _____ Model #: _____ Date Installed: _____	Brand/Make: _____ Model #: _____ Est. Equipment Age (years) _____	\$ _____

Please see #2 in Terms & Conditions for installation requirements	<b>Total Rebate</b>	\$ _____
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I CERTIFY THAT THE INFORMATION I HAVE PROVIDED IS TRUE AND CORRECT AND THE PRODUCT(S) AND/OR EQUIPMENT FOR WHICH I AM REQUESTING A REBATE MEET THE REQUIREMENTS IN THIS APPLICATION. I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS AS STATED ON THE LAST PAGE OF THIS FORM.

**SIGN HERE** Applicant Signature: \_\_\_\_\_  
 Name (please print): \_\_\_\_\_  
 Date: \_\_\_\_\_

## TERMS & CONDITIONS

1. To be eligible for a rebate, I understand that: (a) I, or my tenant, must be a customer with an active meter serviced by National Fuel Gas Distribution Corporation ("National Fuel") in National Fuel's Western New York service territory for the installation address and, (b) the product(s) I have installed must qualify as described on the Rebate Application Form, incorporated herein by this reference, and be designed and installed to reduce the consumption of the energy distributed to me by National Fuel at the installation address. I understand I must complete an application for each installation address. For installations at multi-family dwellings, a separate application must be completed for each active meter. All uses herein of the words "install," "installation" or similar phrases shall mean complete installation such that the subject product(s) is/are fully functional at the time that the rebate application is submitted.
2. **All eligible measures must be installed by a licensed contractor, or a contractor that can supply you with either a Federal ID number, or a Certificate of Insurance, or a Business Certificate. The only exception to this is an ENERGY STAR®-labeled gas clothes dryer installation.**
3. I understand the Conservation Incentive Program Rebate term begins on January 1, 2024. Product purchases and installations made prior to January 1, 2024 do not qualify for a rebate with this form, but may be eligible using application forms for CIP Year 16 (2023). Resale products, products leased, rebuilt, rented, received from insurance claims, won as a prize, or new parts installed in existing products do not qualify. All applications are processed on a first-come, first-served basis, as received. **INCOMPLETE APPLICATIONS WILL NOT BE PROCESSED.** Resubmitted information/documentation is processed on a first-come, first-served basis, based on the new receipt date. This program may be modified or terminated at any time and without prior notice. In the event that the amount of a rebate changes during the course of the program, the installation date will be used to determine product eligibility and rebate amount.
4. I understand that this signed and dated Rebate Application Form, all appropriate Proof(s) of Purchase and other required documentation as referenced in this Application must be sent to National Fuel's Processing Center to be considered eligible for a rebate. Generally, a rebate check or prepaid card for qualifying product(s) will be mailed 8-12 weeks after National Fuel receives and approves a properly completed Application Package unless an application is selected for a verification, which may add additional time. I understand that if I do not indicate a preferred payment method, the default payment is a check.
5. I will allow, if requested, a National Fuel representative reasonable access to the install address to verify the product has been purchased and is installed before a rebate is paid. I understand that a rebate will not be paid if I refuse to participate in any required verification. I understand that National Fuel may contact the qualifying product vendor and/or installer, if needed, to verify purchase and/or installation and may provide my name and/or address to complete this verification.
6. I have installed a qualifying product(s) and understand the energy efficiency level of the qualifying product(s) determines the rebate amount (as defined in the Rebate Application Form). A single gas-fired piece of equipment that provides two functions (e.g., heat and hot water) is only eligible for one rebate, that being the higher rebate amount of the two listed amounts. **The rebate amount cannot exceed the purchase price. One furnace/boiler tune-up service available per furnace/boiler, per year.**
7. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Application are my sole responsibility, and that my manufacturer, dealer, supplier or installer of these products and measures is not an agent or representative of National Fuel. I understand that National Fuel makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. **I ALSO UNDERSTAND THAT NATIONAL FUEL MAKES NO WARRANTY WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS OR MEASURES.** I agree that National Fuel has no liability whatsoever concerning (1) the quality, safety and/or installation of the products or measures, including their fitness for any purpose, (2) the estimated energy savings of the products or measures, (3) the workmanship of any third parties, (4) the installation or use of the products or measures including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the National Fuel Conservation Incentive Program. I waive any and all claims against National Fuel, its parent companies, directors, officers, employees, or agents, arising out of activities conducted by or on behalf of National Fuel in connection with my application for any rebate(s) under the National Fuel Conservation Incentive Program. Without limiting the generality of the foregoing, none of the above stated parties shall be liable hereunder for any type of damages, whether direct, indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
8. I am responsible for meeting all program requirements and complying with my state/county/city governments, property owner and/or homeowner's association requirements (if any) in my area regarding local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation.
9. If a tenant, I am responsible for obtaining the property owner's permission to install the product for which I am applying for a rebate. My signature on this application indicates I have obtained this permission.
10. **I understand that National Fuel is not responsible for items lost or destroyed in the mail/transit.**
11. Customer of National Fuel agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSEERDA, including its agents or authorized representatives, consistent with NYSEERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term project level includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building or subsets of the project.)